GOVERNMENT OF INDIA
PETROLEUM AND NATURAL GAS
LOK SABHA

UNSTARRED QUESTION NO:766
ANSWERED ON:18.07.2002
UNDER WEIGHT LPG CYLINDERS BY BPCL
GIRDHARI LAL BHARGAV

Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

(a) whether BPCL distributors in Delhi are getting under weight cylinders from bottling plant ;

(b) if so, whether BPCL has received the complaints from their distributors in this regard ; (

(c) if so, the remedial action taken by BPCL in this regard ;

(d) whether distributors who have complained to the company have been harassed by the company ; and

(e) if so, the facts thereof ?

Answer

MINISTER OF STATE IN THE MINISTRY OF PETROLEUM & NATURAL GAS AND MINISTER OF STATE IN THE MINIS` PARLIAMENTARY AFFAIRS (SHRI SANTOSH KUMAR GANGWAR)

(a) : Some underfilled cylinders were detected while unloading the same at the end of BPCL distributors in New Delhi which is a part of BPCL`s quality control measure. The distributors have been given credit note for the same.

(b) : BPCL have not received any complaints of underweight cylinders from the distributors.

(c) : Strict quality control checks and regular inspections are carried out while bottling LPG to ensure that no under weight cylinders are delivered to the consumers.

(d) & (e) : Does not arise.